

VENDING SAFETY RULE 3: AVOID VENDING INTO A FAULTY METER

If you suspect your meter is bad/burnt/faulty please visit the Area Office/ Service Center nearest to you to make a formal complaint

THEFT AND ILLEGAL CONNECTIONS

An Illegal connection is defined as the unauthorised connection of power or the unauthorised re-connection of an officially disconnected premises.

This act can create an unsafe environment to our communities as people can be harmed or killed by illegal connections.

Anyone caught using electricity illegally will be apprehended and sanctioned appropriately.

If you observe someone stealing cable or carrying out illegal connection, please file a report at any AEDC outlet nearest to you or call: 08150181818, 08150191919

HOW TO CONSERVE ELECTRICITY



***Disconnect** – Turn off all appliances from the source as appliances left on standby can still draw about 20% or more of normal electricity in use!

***Use energy saving bulbs**



***Don't leave unnecessary appliances on when embarking on a trip**



VEND AT ANY:

- AEDC cash point
- POINT-OF-SALE: Token purchases are available at various locations or Visit- www.abujaelectricity.com for a list of all vending locations
- ONLINE PLATFORM:
 - * <https://www.buypower.ng>
 - * <https://www.lightup.com.ng>
 - * <https://www.mypaga.com>
 - * <https://www.irecharge.com.ng>
 - * <https://www.quickpower.ng>

Tokens will be sent via e-mail, text or displayed on the spot to you after completing the online vending process.

HEAD OFFICE ADDRESS

Abuja Electricity Distribution Plc,
No.1 Ziguinchor Street Off IBB Way,
Wuse Zone 4,
Abuja- Nigeria
08150181818, 08150191919

www.abujaelectricity.com

AEDC PLC



Abuja Electricity Distribution Company Plc

To our esteemed Customers, we say welcome to Abuja Electricity Distribution Company Plc (AEDC) your most reliable and trusted power service provider.

At AEDC, we are eager to serve our Customers better hence this manual. We urged you to take time to read it.

Our Vision statement is :

- To be a world class utility providing power 24/7.

Our mission statement is to :

- Make our Customers happy, deliver power to every home and business.

To guarantee your safety while using electrical energy, please acquaint yourself with the content of this brochure.

ABOUT YOUR PREPAID METER

Your prepaid Meter is the neutral arbiter between you and the service provider. It helps to measure and record the energy consumed by you.

Your Meter can only work after Meter tokens have been purchased from any AEDC cash point or via any approved vending agent and same load into the Meter.

Once you have procured your token, you will receive a slip with a 20 digit number printed on it which is called a **Prepayment Electricity Token**. The 20 digit series number must be entered into the Meter via the keypad known as Customer Interface Unit (CIU) thereafter, the numbers loaded are displayed on the face of the Meter. The display updates itself and shows the total credit on the Meter.

VENDING SAFTEY RULE 1: AVOID VENDING INTO A WRONG METER

- Customers should ensure that correct Meter Cards are used or old vending slips used in purchasing electricity tokens are verified before placing an order.
- Tenants upon relocation to another premises should ensure that the vending slip/meter card handed over to them is correct

To check your meter number for:

- **Mojec Meters** starting with **541/ 0215** series (press): 86 or 10 respectively.
- **Momas Meters** starting with **621** series (press): 804
- **Conlog Meters** starting with **041/042** series (press): #4#
- **Turbo Energy(L&G)** meters starting with **070, 071 & 072, for single phase series (press): i025, for three phase series (press): i000 – MODIFIED ON 17-10-2016**

To check your Supply Group Code(SGC)

- **Mojec Meters** (press): 11
- **Momas Meters** (press): 805
- **Conlog Meters** (press) : #10#

To check your total credit recharged for:

- **Mojec Meters** (press): 07

To check your tariff plan for:

- **Mojec Meters starting with 0215** (press): 12
- **Mojec Meters starting with 541** (press): 36 for 3Q & 82 for 1Q
- **Momas Meters** (press): 809

To check your current consumption rate for:

- **Mojec Meters** (press): 02
- **Momas Meters** (press): 808

To check your last token loaded:

- **Mojec Meters** (press): 05

To check transmission of current/light from meter to the house for:

- **Momas Meters** (press): 865

For Smart Meters, use the codes below to access the following information:

- **Available Credit** (press): 1
- **Total Consumption** (press): 2
- **Meter Constant** (press) : 3
- **Meter ID** (press): 4
- **Maximum Power Limit** (press): 5
- **Current Time** (press): 7
- **Current Date** (press): 8
- **Last Month Consumption** (press) : 9
- **Last 2 Months Consumption** (press):A
- **Last 3 Months Consumption** (press):b

For further information and other inquiries please contact the customer help desk on : 08150181818, 08150191919

VENDING SAFTEY RULE 2: CONFIRM DETAILS ON VENDING CARD/SLIP BEFORE MAKING A VEND

- Always take your meter card along when you are going to vend if you have one.
- Ensure that the cashier verifies the name of the account holder to you before completing the vending transaction